

FACT SHEET

Case Management Console

Streamline your case reviews.

Manage your fraud team more efficiently and effectively with customizable tools that automate and expedite your fraud investigations.



INCREASE APPROVALS

5%+ lift in revenue from more good transactions.



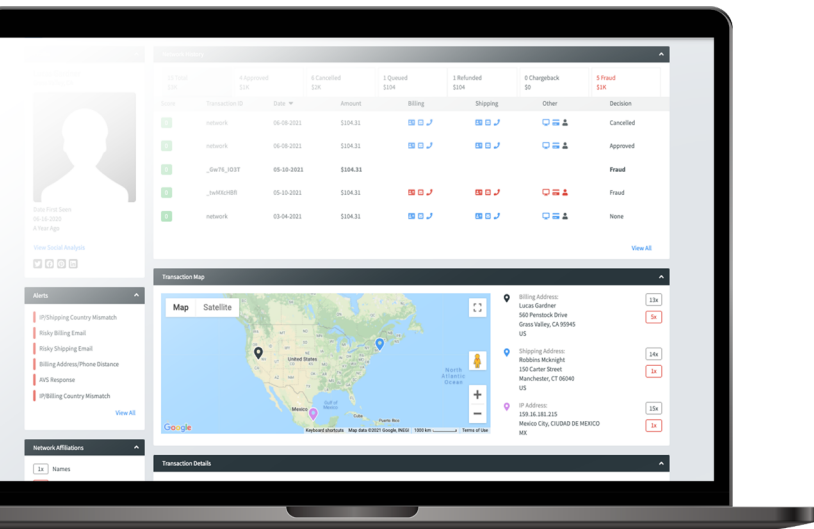
REDUCE FRICTION

Approve **99%+ of your trusted customers.**



OPTIMIZE WORKFLOWS

66%+ reduction in fraud investigation costs.



Expedite and Enhance Fraud Case Reviews

- **Streamline fraud reviews:** Filter transactions through customized workflows, rules and risk profiles to automate rejections, approvals, or escalations for further review— all on a single screen.
- **Tailor your fraud prevention rules:** Customize and create thousands of rules for any event without the need for IT assistance.
- **Leverage AI-driven risk profiles:** Integrate AI-powered fraud scores, insights from Fraud.net's Collective Intelligence Network, and third-party apps to develop more accurate, actionable and transparent rules and decision-making.

Fraud Management Tools Built for Business

- **Contextualize event information:** Get alerts, network, device, and customer history details on a single screen to approve, decline or further escalate an investigation.
- **Team-based administration:** Group together users based on location, business unit, or expertise — and give each team unique data displays and SLAs.
- **Optimize rule creation:** Use 600+ preset filters to create thousands of customized rules that can automate the bulk of all fraud case reviews, freeing users up to focus on high-stakes investigations.
- **Prioritize user permissions:** Empower administrators, managers, and fraud analysts with different tools and capabilities.



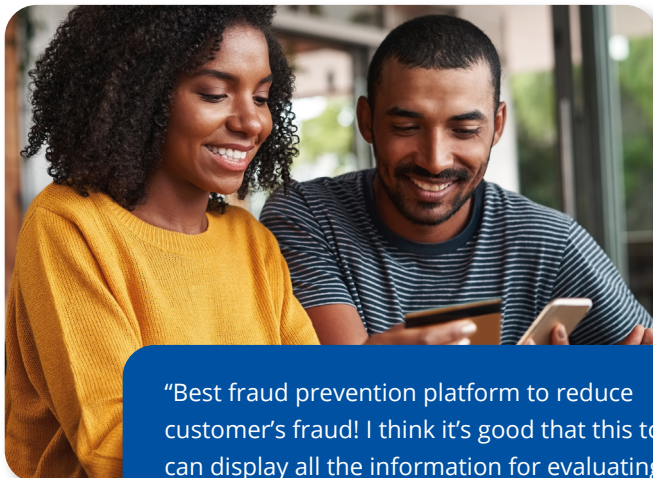
Case Study: Flexible Infrastructure for Global Enterprises

Arvato Financial Solutions is a global business solutions company, provides invoicing, payment, and other financial services — to more than 200 customers around the world. Subsequently, its 60+ fraud analysts work on different teams, in different timezones, and even different countries.

The upshot: Arvato needed fraud management infrastructure that could easily adapt to local customs, workflows and data rules.

After evaluating 30+ fraud management platforms, Arvato selected Fraud.net for its industry-leading, enterprise capabilities, including its:

- **Global Perspective:** Fraud.net's team settings enable Arvato to manage what data its fraud analysts could access — and when — with customizable workflows, rules, and cutoff times based on what country, division, or corporate team they were on.
- **Unprecedented Flexibility:** Fraud.net automatically assembles a complete digital identity based on user data collected by its network or from a broad array of outside vendors.
- **Rigorous Compliance:** Fraud.net ensured Arvato was meeting GDPR and other applicable data rules and requirements.



"Best fraud prevention platform to reduce customer's fraud! I think it's good that this tool can display all the information for evaluating a case on one page!"

arvato
BERTELSMANN

LUKAS F.
International Risk & Portfolio
Manager, Arvato

Strengthen Your Fraud Defenses with These Solutions



Real-time Risk Scores
and Fraud Detection



Analytics and
Reporting Portal



Collective Intelligence
Insights



Third Party
Appstore

Streamline Case Reviews for Every Fraud.net Product:

Fraud case management is a key feature of every product, including:



Email AI™



Login AI™



Transaction AI™



Application™



Account AI™



Device AI™